

- Make sure to enclose your unique project ID in your shipment (Sxxxx or Fxxxx). Samples must not be sent before project validation by the Platform.
- Samples must be registered in our interface before sending.
- Please refer to our product sheets for volume and concentration requirements.
- For sequencing project, please preferably label your tubes using the unique sample ID generated by our LIMS. Alternatively, you may use the same sample names registered in our interface.
- We recommend using 1.5 ml Eppendorf tubes for sample submission.
- For ready-to-load libraries as well as for low concentrated samples such as ChIP-seq samples, use « Low-bind » tubes.
- When sending frozen cell pellet, please schedule the shipment in advance with the platform so that the cells are frozen at -80 ° C as soon as they arrive on the platform.
- For Q-PCR projects, large set of samples, primers or taqman probes may be sent using 96-well plates, the plans for which must be sent to the platform in Excel format by e-mail.
- Dry ice is the recommended way to ship all samples and libraries except gDNA samples which must be sent with 4°C wet ice packs (blue ice).
- Ideally, next-day delivery services are preferred for most sample types. Favor sending samples from Monday to Wednesday so that the delivery date does not fall on a weekend.

All shipments should be sent to:

PLATEFORME GENOMEAST

IGBMC

1 rue Laurent Fries

67404 Illkirch Cedex

In case of any queries, please contact us:

Email: genomeast@igbmc.fr or Phone: (33) 3 88 65 33 45